

Summary of Cover for Cancellation Protection

Cover will provide the following benefits if, after your booking is accepted, it is necessary and unavoidable for:

- A. Your entire party to cancel or curtail your holiday due to a Qualifying Reason
1. If your entire party cancels before your balance of hire is due and payable, we will
 - Relieve you of your responsibility for payment of your balance of hire
 - Refund your initial payment, less your cancellation protection charge
 2. If your entire party cancels after your balance of hire is due and payable, we will:
 - Refund your balance of hire (or relieve you of your responsibility for payment of your balance of hire if it has not been paid)
 - Refund your initial payment less your cancellation protection charge and £20 administration charge
 3. If your entire party curtails your holiday and returns home, we will:
 - Give you a proportionate refund of the cost of your holiday (excluding any cancellation protection)In the case of multiple or party bookings where more than one boat is booked at the same time, cover is assessed on each boat individually

Qualifying Reasons

Death, accidental bodily injury, illness (including events caused by pregnancy or childbirth) of you or any close relative or fiancé (e) of you or any member of your party.

Travel restriction following an epidemic, redundancy, unforeseen occupational posting, hijack, jury or witness service of you or any member of your party

Police requiring you or any member of your party to attend following theft at your home or place of business

Damage rendering your home or that of any member of your party uninhabitable.

- B. Your entire party cancel your holiday for any other reason before your balance of hire is due and payable we will:
- Relieve you of your responsibility for payment of your balance of hire

Main Exclusions

Disinclination to travel

Claims as a result of any accident or illness of your family pets

Any consequences of war, radioactive contamination and similar risks

Changes in your financial circumstances or unemployment other than redundancy

Claims for any period when your boat was occupied by any member of your party

How to claim

To make a claim, please contact Silsden Boats, Canal Wharfe, Elliott Street, Silsden, Keighley, BD20 0DE, Telephone 01535 653675, or Fax 01535 670101 immediately the circumstances leading to cancellation or curtailment arise, then confirm in writing, supplying documentary evidence, including medical certificates where appropriate, to support your claim. Note that your whole party must cancel or curtail the holiday and the boat must be left vacant. If you need to curtail your holiday you must return your boat to the boatyard before returning home.

Valid Period

The protection offered is available for holidays booked between 1st November 2007 and 31st October 2008

Damage Waiver

An element to cover damage waiver is also included in your hire fee, which protects you against accidental damage to the boat or its equipment

Exclusions

1. Speeding, reported or witnessed
2. Steering or operating the boat whilst under the influence of alcohol or drugs
3. Malicious, negligent or intentional damage to the boat, its equipment, the waterway, other boats or structure
4. Damage to the rudder, skeg, etc. due to cill damage in locks
5. Return of the boat late, or in an unclean condition.

Any damage caused by these exclusions will be charged for